

COMMUNITIES AND PLACE OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Monday, 24 April 2017 at 1.30 pm in the Bridges Room - Civic Centre

From the Chief Executive, Sheena Ramsey

Item	Business
1	Apologies for Absence
2	Minutes of the last meeting (Pages 3 - 8)
3	OSC Review - The Impact of Gambling on the Borough - Final Report (Pages 9 - 14) Report of the Strategic Director, Communities and Environment
4	Opportunities to Promote Rural Gateshead - Monitoring Report (Pages 15 - 20) Report of the Strategic Director, Communities and Environment
5	TALISMAN (Tenant and Leaseholder Independent Scrutiny Management) Panel - Progress Update (Pages 21 - 24) Report of the Managing Director, The Gateshead Housing Company
6	Impact of the Early Work on Place Shaping for Health and Wellbeing (Pages 25 - 34)
7	Annual Work Programme (Pages 35 - 42) Joint Report of the Chief Executive and the Strategic Director of Corporate Services and Governance

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GATESHEAD METROPOLITAN BOROUGH COUNCIL
COMMUNITIES AND PLACE OVERVIEW AND SCRUTINY COMMITTEE
MEETING

Monday, 6 March 2017

PRESENT: Councillor P Dillon (Chair)

Councillor(s): T Graham, B Clelland, D Davidson, S Dickie, K Dodds, J Graham, M Hood, K McCartney, C McHugh, J Simpson, J Turnbull and A Wheeler

APOLOGIES: Councillor(s): L Caffrey, P Craig, D Duggan, H Haran and J McClurey

CPL22 MINUTES OF THE LAST MEETING

The minutes of the meeting held on 30 January 2017 were approved as a correct record.

CPL23 OSC REVIEW - THE IMPACT OF GAMBLING ON THE BOROUGH, INTERIM REPORT

The Committee received the interim report which sets out the initial findings of the Communities and Place OSC in relation to a review of the impact of Gambling on the Borough.

As a result of the evidence gathering sessions the following issues were identified:

The number and distribution of licensed gambling premises in Gateshead

There are a relatively small number of premises licensed for gambling in Gateshead. There are no casinos, 3 bingo premises, 42 betting premises, 11 adult gaming centres and 1 family entertainment centre. The number of premises has remained largely stable since the Gambling Act 2005 came into force. They are however a prominent feature of the main shopping areas of the borough which is a common theme across the country.

Other gambling in the borough

Certain numbers and categories of gaming machines are permitted in premises licensed for the sale of alcohol. There are also 82 registered small society lotteries in Gateshead.

It was recognised by the Committee that a huge amount of gambling goes on in the borough which is outside of the control of the Council as licensing authority. This includes the National Lottery, scratch cards and online gambling. The potential

amount of money that goes out of the borough through this route is a matter of concern. The amount of promotion and advertising of gambling on television is also a matter of concern.

The problem with Fixed Odds Betting Terminals (FOBTs)

The review highlighted the increase in the prevalence of FOBTs and identified that there are potentially 168 of these in Gateshead's 42 licensed betting premises. It also highlighted the concerns from many different bodies around these machines – that it is possible to lose large amounts of money playing on them and the associations between these machines and problem gambling and gambling addiction.

The review examined the national debate around the limitations of the evidence available to establish casual links between FOBTs and problem gambling and addiction to gambling and highlighted the reluctance of Government to curtail the availability of these machines in the absence of clear correlations and associations.

The review also highlighted the wide range of initiatives, schemes, research and inquiries which are currently being carried out to further understand the concerns raised.

The lack of evidence about the scale of harm caused by problem gambling in Gateshead

The review examined the available data sources about problem and at-risk gambling and their relation to the borough of Gateshead. It also highlighted to members the known risk factors associated with problem and at-risk gambling and the kinds of harm they are more likely than other people to experience.

Members were advised however that while a wide range of local agencies, services and bodies were approached to provide evidence on the extent of gambling related harms in Gateshead there was simply no available. It is apparent that there does not currently exist a mechanism to record and measure problems caused by gambling in our local community, and none were able to provide local statistics about specific problems, not the number of individuals or families affected by them.

The role of the Gambling Commission and the relevance of local area profiles

Members heard a presentation from Rob Burkitt, the lead for Shared Regulation and Better Regulation at the Gambling Commission. Rob set out the role of the Gambling Commission and an overview of its priorities for 2016/17.

In particular Rob drew members attention to the expectation of the Commission that gambling operators have an understanding of the locality in which their premises are situated and any impact their premises may have on persons in the area who may be more vulnerable to gambling related harm and should carry out local risk assessments to ensure that they have a full understanding and awareness of their local surroundings.

Members were advised that gambling operators have been contacted by the Commission regarding the need to accelerate the pace at which they are putting customers at the heart of business decisions. It was also highlighted that the harmful effects of gambling will be picked up as part of Public Health campaigns in the future as it is recognised that this is a feature of a wider issue.

Members recognised the importance of the working relationship between the Commission and the Council and were keen for it to continue.

Recent research into the way local authorities can protect vulnerable people from gambling related harm by improving the understanding of local area risk

Members were informed about some work commissioned in 2015 by Westminster and Manchester Council to explore what area-based vulnerability to gambling related harm might look like.

The study firstly identified the groups in society that are potentially most vulnerable to harm from gambling and then brought this information together to create local risk indices and visually display them, showing areas with greater concentrations of people who are more likely to be vulnerable to harm.

Members were informed about the results of the study for Manchester and Westminster and the range of different factors which contributed to the heightened risk in their areas.

The recommendations of the study were shared with Members.

The role of the charity Gamcare in providing information, advice, support and counselling for the prevention and treatment of problem gambling.

Members received a presentation from the learning and development Manager of Gamcare an independent national charity providing information, advice, support and free counselling for the prevention and treatment of problem gambling.

The following points summarise the key findings from the OSC's review of the impact of gambling in Gateshead:-

- The Council should use every opportunity to contribute to the national debate about the harms that can be caused by irresponsible and problem gambling.
- The Council should continue to develop its productive working relationship with the Gambling Commission.
- The Council should contribute to the continuing debate and proposed consultations on the harms associated with fixed odds betting terminals
- The Gambling Commission's introduction of Local Area Risk profiles represents a new opportunity for Gateshead Council to think more deeply about the protection of vulnerable people from gambling related harm. The Council should develop Local Area Risk Profiles for the borough.
- Gateshead Council as a licensing authority should examine the range of data available locally and evaluate how this can be used in Local Area Risk Profiles.

- Gateshead Council as a licensing authority should also begin to consider what data and evidence is missing and establish closer working links with other services within the Council and with partner agencies to develop a better knowledge base and a better range of data.

- RESOLVED -
- i) That the information be noted.
 - ii) That further update reports be provided to Committee on a regular basis.
 - iii) That a letter be sent from the Chair of the Committee to the Department of Communities and Local Government expressing concern about the lack of consideration given to the impact of gambling premises when determining planning applications.

CPL24 FLOOD & WATER MANAGEMENT ACT 2010 - ANNUAL PROGRESS REPORT

The Committee received the Annual Progress Report on the implementation of the duties and responsibilities of Gateshead Council as lead local flood authority.

The key implications for local authorities are:

- Preparing, maintain and publishing a local Flood Risk Management (FRM) strategy to link to the Environment Agency's (EA) national and local strategies;
- Preparing, maintaining and publishing a register of third party FRM infrastructure assets;
- Investigating reported flooding incidents and publishing a register of investigations;
- Statutory consultee to the Local Planning Authority (LPA) for sustainable drainage systems (SuDS);
- Consenting of ordinary watercourse works (diverting, culverting, restricting flow etc);
- Cooperation with and oversight of other FRM bodies

- RESOLVED
- i) That the statutory responsibilities of Gateshead Council for local FRM and the measures taken to comply with those duties are noted.
 - ii) To receive an annual progress report in March 2018.

CPL25 GATESHEAD LOCAL PLAN ANNUAL MONITORING REPORT 2015/16

The Committee received the Gateshead Local Plan Annual Monitoring Report 2015/16. Local Planning Authorities are required to publish information annually on the progress of Local Plan preparation, implementation of the existing policies in the adopted development plan, and performance in terms of housing provision. The Annual Monitoring Report (AMR) fulfils these requirements, and also provides a valuable mechanism for collating and presentation information on development activity, which can inform the preparation of the emerging policies of Gateshead's Local Plan.

Gateshead's 2015/16 AMR includes a number of land-use and socio-economic indicators to present an overview of development activity in the Borough over the reporting year. Gateshead Council adopted Planning for the Future Core Strategy and Urban Core Plan for Gateshead and Newcastle upon Tyne (CSUCP) on 26 March 2015. This AMR is therefore the first to monitor the implementation of policies contained in the CSUSP, and reflects the indicators contained within the monitoring framework within the CSUCP.

In addition to reporting on the progress of Local Plan preparation, the AMR is structured around the key topic areas of: Economic Prosperity, Homes, Transport and Accessibility, People and Place, and Minerals and Waste.

Key findings include:

- Around 10,600 sqm of employment floor space was completed in 2015/16. This is a significant increase compared to the quantity of completed floor space in 2014/15, and represents a level of development that more closely reflects the average rate of delivery over the past five years.
- There were 415 gross, and 251 net additional dwellings completed in the Borough.
- 82% of new-build residential completions were on previously developed land
- There were 98 affordable housing completions in the reporting year
- Around 16% of units in Gateshead's town and district centres were vacant in 2015/16. This is a slight increase compared to the previous year.
- The amount of municipal waste arising in Gateshead in 2015/16 increased by around 1,100 tonnes, or around 1% compared to the previous year.

RESOLVED – that the information be noted.

Chair.....

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**TITLE OF REPORT: OSC Review – The impact of Gambling on the Borough
– interim report**

REPORT OF: Strategic Director, Communities and Environment

SUMMARY

The Communities and Place Overview and Scrutiny Committee have carried out a review of the impact of gambling in Gateshead as part of the 2016/17 programme. This report sets out the final recommendations of the review.

Background

1. This report sets out the findings of the Communities and Place Overview and Scrutiny Committee (OSC) in relation to a review of the impact of Gambling on the Borough. This final report sets out the main issues raised, evidence to support these and seeks approval for the recommendations outlined as part of the review process.
2. The report includes details of:
 - the aims and scope of the review
 - how the review was carried out
 - issues emerging from the review
 - recommendations

The aims of the review

3. The Council agreed that the OSC should carry out a review drawing upon local and national evidence and focussing on:
 - **Gambling in Gateshead** – the distribution, types and number of premises licensed for gambling and how this has changed over time; the types of gambling taking place in the borough
 - **The legal framework for regulation of gambling and the role of the regulators** - the Gambling Act 2005 and the respective roles of the Gambling Commission and Gateshead Licensing Authority; the impact of other regulatory regimes on gambling activity
 - **Local and national concerns about gambling** - evidence and observations from local and national regulators, operators, trade bodies, treatment providers, charities and public agencies

- **Developing research evidence on gambling related harm** - a review of recent developments and best practice and how it can be used in Gateshead to minimise gambling related harm.
4. The review was led by Gateshead Council but incorporated input from partner organisations involved in the regulation and analysis of gambling activities to ensure that it reflected the best evidence available.
 5. On 20 June 2016 it was agreed that the scope of the review would focus on the four areas set out in 3. above.

Policy Context

6. The Committee recognised that understanding the harm caused by problem gambling and the regulation of gambling activities plays an important part in realising the Council's overall vision for Gateshead as described in Gateshead's Sustainable Community Strategy (the refreshed Vision 2030):

“local people realising their full potential, enjoying the best quality of life in a healthy, equal, safe, prosperous and sustainable Gateshead”
7. The Gambling Act 2005 came into force in 2007 and put in place a comprehensive and cohesive regulatory regime based on three fundamental objectives:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
 - ensuring that gambling is conducted in a fair and open way; and
 - protecting children and other vulnerable persons from being harmed or exploited by gambling
8. The Committee recognised that understanding the nature of the changes in the way that gambling is conducted and the harms that can be caused by irresponsible and problem gambling is fundamental in promoting these objectives.
9. Gateshead Council's Gambling Act 2005 Statement of Principles 2016 - 2019 sets out an intention to examine and publish information (Local Licensing Guidance) about localities in the borough to assist gambling operators in assessing the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises so that they can put in place policies, procedures and control measures to mitigate those risks.
10. The Committee recognised that in order for this information to be relevant and useful it is essential that a comprehensive examination is made of the available data and its relevance to gambling related harm.

How the review was carried out - Methodology

11. This review is the result of four evidence gathering sessions of the OSC between September 2016 and January 2017. The sessions involved presentations to the Committee on 12 September 2016, 31 October 2016, 5 December 2016 and 30 January 2017.
12. During the review the Committee heard evidence from:
 - Officers from Gateshead Council (including Licensing Officers, the Public Health Team, the Community Safety Team, and Safeguarding Adults)
 - The Gambling Commission - the body responsible for granting operating and personal licences for commercial gambling operators and personnel working in the industry
 - Gamcare - an independent national charity providing information, advice, support and free counselling for the prevention and treatment of problem gambling.

Issues emerging from the review

13. As a result of the evidence gathering sessions the following issues were identified:

The number and distribution of licensed gambling premises in Gateshead

14. There are a relatively small number of premises licensed for gambling in Gateshead. There are no casinos, 3 bingo premises, 42 betting premises, 11 adult gaming centres and 1 family entertainment centre. The number of premises has remained largely stable since the Gambling Act 2005 came into force. They are however a prominent feature of the main shopping areas of the borough which is a common theme across the nation.

Other gambling in the borough

15. Certain numbers and categories of gaming machine are permitted in premises licensed for the sale of alcohol. There are also 82 registered small society lotteries in Gateshead.
16. It was recognised by the Committee that a huge amount of gambling goes on in the borough which is outside of the control of the Council as licensing authority. This includes the National Lottery, scratch cards and online gambling. The potential amount of money that goes out of the borough through this route is a matter of concern. The amount of promotion and advertising of gambling on television is also a matter of concern.

The problem with Fixed Odds Betting Terminals (FOBTs)

17. The review highlighted the increase in the prevalence of FOBTs and identified that there are potentially 168 of these in Gateshead's 42 licensed betting premises.
18. It also highlighted the concerns from many different bodies around these machines - that it is possible to lose large amounts of money playing on them and that there are associations between these machines and problem gambling and gambling addiction.
19. The review examined the national debate around the limitations of the evidence available to establish causal links between FOBTs and problem gambling and addiction to gambling and highlighted the reluctance of Government to curtail the availability of these machines in the absence of clear correlations and associations.
20. The review also highlighted the wide range of initiatives, schemes, research and inquiries which are currently being carried out to further understand the concerns raised.

The lack of evidence about the scale of harm caused by problem gambling in Gateshead

21. The review examined the available data sources about problem and at-risk gambling and their relation to the borough of Gateshead. It also highlighted to members the known risk factors associated with problem and at-risk gambling and the kinds of harm they are more likely than other people to experience.
22. Members were advised however that while a wide range of local agencies services and bodies were approached to provide evidence on the extent of gambling related harms in Gateshead there was simply none available. It is apparent that there does not currently exist a mechanism to record and measure problems caused by gambling in our local community, and none were able to provide local statistics about specific problems, nor the number of individuals or families affected by them.

The role of the Gambling Commission and the relevance of local area profiles

23. Members heard a presentation from Rob Burkitt, the lead for Shared Regulation and Better Regulation at the Gambling Commission. Rob set out the role of the Gambling Commission and an overview of its priorities for 2016/2017.
24. In particular Rob drew Members' attention to the expectation of the Commission that gambling operators have an understanding of the locality in which their premises are situated and any impact their premises may have on persons in the area who may be more vulnerable to gambling related harm and should carry out local risk assessments to ensure that they have a full understanding and awareness of their local surroundings.

25. Members were advised that gambling operators have been contacted by the Commission regarding the need to accelerate the pace at which they are putting consumers at the heart of business decisions. It was also highlighted that the harmful effects of gambling will be picked up as part of Public Health campaigns in the future as it is recognized that this is a feature of a wider issue.
26. Members recognised the importance of the working relationship between the Commission and the Council and were keen for it to continue.

Recent research into the way local authorities can protect vulnerable people from gambling related harm by improving the understanding of local area risk

27. Members were informed about some work commissioned in 2015 by Westminster and Manchester Councils to explore what area-based vulnerability to gambling related harm might look like.
28. The study firstly identified the groups in society that are potentially most vulnerable to harm from gambling and then brought this information together to create local risk indices and visually display them, showing areas with greater concentrations of people who are more likely to be vulnerable to harm.
29. Members were informed about the results of the study for Manchester and Westminster and the range of different factors which contributed to the heightened risk in their areas.
30. The recommendations of the study were shared with Members.

The role of the charity Gamcare in providing information, advice, support and counselling for the prevention and treatment of problem gambling.

31. Members received a presentation from the learning and development Manager of Gamcare an independent national charity providing information, advice, support and free counselling for the prevention and treatment of problem gambling.

Final recommendations

32. The following points summarise the key findings from the OSC's review of the impact of gambling in Gateshead
 - (1) The Council should use every opportunity to contribute to the national debate about the harms that can be caused by irresponsible and problem gambling.
 - (2) The Council should continue to develop its productive working relationship with the Gambling Commission.

- (3) The Council should contribute to the continuing debate and proposed consultations on the harms associated with fixed odds betting terminals.
- (4) The Gambling Commission's introduction of Local Area Risk profiles represents a new opportunity for Gateshead Council to think more deeply about the protection of vulnerable people from gambling-related harm. The Council should develop Local Area Risk Profiles for the borough.
- (5) Gateshead Council as a licensing authority should examine the range of data available locally and evaluate how this can be used in Local Area Risk Profiles.
- (6) Gateshead Council as a licensing authority should also begin to consider what data and evidence is missing and establish closer working links with other services within the Council and with partner agencies to develop a better knowledge base and a better range of data
- (7) That further update reports be provided to the OSC on a regular basis.

Recommendation

33. The Committee is asked to agree the final recommendations as outlined above and that the Committee agrees to the Chairperson presenting this report to Cabinet as representing the Committee's findings and recommendations from the review process.

Contact:
Elaine Rudman
Environmental Health, Licensing & Enforcement Manager
Extension 3911

TITLE OF REPORT: **Monitoring of OSC Review of Opportunities to Promote Rural Gateshead**

REPORT OF: **Paul Dowling, Strategic Director, Communities and Environment**

SUMMARY

This report provides a summary update on the actions arising from the OSC Review of Opportunities to Promote Rural Gateshead.

Purpose of the Report

1. To highlight progress on the implementation of the OSC Review of Opportunities to Promote Rural Gateshead and to seek the Committee's views on progress to date and future planned actions.

Background

2. The Council agreed in 2015 that the OSC should carry out a review examining the promotion of rural Gateshead as both a tourism and business location. Rural communities have significant economic potential and can contribute to the economic growth of both the borough as a whole but also the wider region. The review recognised the role of tourism in protecting, preserving and celebrating the cultural heritage and identity of the area, and that it can create opportunities for new businesses and job creation via more effective use of rural assets.
3. The scope of the review was agreed as:
 - **Business Growth** – To review services that support economic growth in the rural areas examining the potential for new businesses based around key assets. It will also review the partnerships approach to rural economic growth and the potential for new business and visitor accommodation to help improve economic performance.
 - **Emerging Places** – To review the services that deliver enhanced visitor potential, e.g. tourism activities, (including events,) environmental sustainability, volunteering opportunities etc. It will also explore better use for of key assets for economic purposes such as the Angel of the North.
4. The committee concluded their work would result in:
 - Ensuring that clear arrangements are in place within the Council and in

partner agencies for improving the promotion of the rural area as both a tourism and business location.

- Enhancing effective and efficient working and avoiding duplication.
- Providing direction as to the adherence of national policy.

5. The following issues were identified by the review –

- The untapped potential of many of the boroughs rural assets and a lack of visitor accommodation.
- The need to continue to work with local, regional, national and international partners to grow the number of day visitors and overnight stays.
- The need to work with the private sector to maximise the investment in the tourism businesses infrastructure.
- The lack of suitable, affordable business space in rural areas.
- The need to improve business communication and collaboration and ensure access to business support.
- Recognition of the need for enhanced partnership working to maximise the economic benefit for rural communities.
- Recognition of the impact of the rural area on health and wellbeing.

Final Recommendations

6. This report aims to summarise the key findings from the OSC's review of promoting rural Gateshead as a tourism and business location:

- (i) The Council should maximise the visitor potential of rural assets, thereby creating the best possible environment for tourism, new business development and job creation. Further research should be undertaken into the development of a 4 star hotel and to explore how the wider accommodation offer can be enhanced. The economic potential of key sites such as Gibside and the Angel of the North should be encouraged.
- (ii) There is scope to ensure that Council spending in the rural area seeks to maximise benefits to local businesses, residents and visitors – to make best use of resources and impact multiple agendas.
- (iii) There is scope to improve the tourism offer by increasing the choice and quality of the food offer, and also to identify gaps in the provision of rural services.

- (iv) Highly skilled people are needed if the tourism potential of rural Gateshead is to be realised. Apprenticeships opportunities should be explored.
- (v) There is the need to better coordinate the promotion of events in the borough, including those of public private and voluntary sector bodies. This would help promote the borough as a day visitor location and support the growth of jobs and businesses.
- (vi) There is a need to continue to support the work of the Land of Oak and Iron Landscape Partnership and maximise the potential for economic and cultural benefits arising from the programme.
- (vii) Discussions have highlighted a desire for NGI to have a more proactive role in marketing Gateshead as a whole including maximising the opportunities for promoting the rural areas of the borough.
- (viii) Research has demonstrated a continued lack of high quality, affordable business space in rural communities, therefore support to develop new enterprise hubs should continue, including the opportunities for existing cultural venues to generate income to support their future sustainability.
- (ix) The Council provides a borough wide business support offer, however opportunities to enhance this should be considered. External funding should be sought where possible to provide business support and help overcome isolation and provide networking opportunities. Opportunities to train people in key growth sectors should be encouraged as part of an approach to create higher level jobs in rural areas.

What has happened since completion of the review?

7. A **Cultural Tourism Project Manager** post has been created and filled within the Culture, Communities, Leisure and Volunteering Service to deliver Cultural Tourism based initiatives in rural areas. This has been funded through the re-designation of resources. The post holder has three main areas of work; the Land of Oak & Iron project including the Heritage Centre; investigating options for the Angel of the North site and leading on the rural Gateshead marketing campaign.
8. The **Land of Oak & Iron Landscape Partnership** is progressing with activity well underway in rural Gateshead. Work has taken place to resurface a section of Greenside waggonway and along the route of the former Garesfield to Chopwell railway between Chopwell and Milkwellburn Wood.

The Land of Oak & Iron Heritage Centre has planning permission in place with Groundwork NE & Cumbria the applicant. This £1.5m million plus scheme has been developed with support from the Council and Northumbria University, who held a design competition for its architecture students. Over 35 designs were submitted with the 'water wheel' by Matthew Glover the

overwhelming favourite at a public consultation. Work to secure the complete funding package is ongoing with decisions expected in the next few weeks from the two major funders.

9. **Angel of North site** – a pre-planning application has been submitted to Development Management to gather information from across the Council on the issues to be considered. A setting study has been commissioned that will examine the impact of potential development. Northumbria University have used the possible visitor centre type development as a design project for their post-graduate architecture students and have provided 30 design concepts. Once complete, all of this work will inform early discussions with potential funders. These discussions will take place in the next month.
10. **Promoting Rural Gateshead.** NGI are leading on a marketing campaign to promote the rural area and are working towards a launch in early summer. Work includes the production of a bespoke rural Gateshead flyer for distribution across the region, dedicated digital content and media partnerships with the written press and radio. £40k of NGI support time has been allocated for this scheme with officer time from the Council to co-ordinate the activity. Additional brown tourism signage, paid for by the private sector, has been added to help attract new visitors to key sites.
11. **The Council has identified the following funding opportunities to support the development of rural assets and attract additional visitors to the area:**

The North Pennines Dales LEADER programme has been relaunched with £1.5m of funding available over the next 2 years. Priorities include rural tourism, culture and heritage, rural business and services. Job creation and business growth are the required outputs. The programme covers the areas within the Rural Economic Strategy which tie in with the ONS rural classification.

The RGN's Strategic Economic Infrastructure Fund supports the development of strategic tourism initiatives and enterprise hubs, whilst its Rural Business Growth Fund provides funding for capital equipment to support the growth of new and existing businesses. An upcoming funding call is expected with £1m available. The majority of businesses in the Rural Economic Strategy area can apply.

Workshops have taken place on EAFRD (European Agricultural Fund for Rural Development). Funding of £9.7m is available with calls currently open for business development, food processing and tourism infrastructure. In most cases eligibility is tied to the ONS rural classification.

12. Work has continued to **maximise the investment in the tourism infrastructure in Gateshead, including the business infrastructure:**

Daniel Farm near Crawcrook now employs 25 staff and was awarded the North East Rural Business start-up award in Oct 2016 at the NE Rural

Awards. Work has continued to extend the high quality food and drink offer including providing higher value produce such as venison within the butchery department. The Council continues to explore opportunities to support the enterprise.

The Gibside Estate plays a key role in rural tourism in Gateshead, with visitor numbers on an upward trend. The National Trust has recently appointed a part time Enterprise Advisor, who will support the development of new initiatives on the estate.

13. Supporting the development of **affordable business space in rural areas:**

The Enterprise Hub based at the Kibblesworth Village Millennium Centre is still fully occupied. The income generated by the hub is supporting the sustainability of the centre.

Clara Vale Community Association is also in the process of developing an enterprise hub. Whilst the Council provided initial support on the concept, the centre has secured funding for some external consultancy to assist the process. Funding has now been secured to develop stage one of the hub and a community cafe.

14. The council continues to explore opportunities to access external funding to **support the business development process**. Officers continue to support businesses via the services provided through the Economic and Housing Growth Service – including externally funded provision. This includes support for business plans, networking opportunities and grants to support jobs and employment opportunities. Support is also provided to grow the social enterprise provision.

Officers supported Wood Fuel Barn in High Spen to secure Rural Growth Business Funding to the value of £20,442. The company supplies seasoned logs and the funding has allowed them to build a new log seasoning shed whilst offering three employment opportunities and increasing output capacity by 50%.

Support is ongoing to assist with the development of the 'Café' at Thornley Woodland Centre. The business plan is complete and the business owner is in the process of registering as a Community Interest Company. Once this is complete the process of a community asset transfer will commence.

Recommendation:

15. Communities and Place Overview and Scrutiny Committee is requested to comment on whether sufficient progress has been achieved in the implementation of the Review of opportunities to Promote Rural Gateshead.

Contact: Andrew Marshall, Lindsay Murray.

Extension: 3422, 2794

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TITLE OF REPORT: TALISMAN (Tenant and Leaseholder Independent Scrutiny Management) Panel – Progress Update

REPORT OF: Jon Mallen Beadle, Managing Director, The Gateshead Housing Company

Summary

The purpose of this report is to provide an annual update on the progress of the TALISMAN (Tenant and Leaseholder Independent Scrutiny Management) Panel

Background

1. The Tenant and Leasehold Independent Scrutiny Management (TALISMAN) panel was formed in October 2011. This followed an extensive project that considered the opportunities for the development of an independent tenants' organisation in Gateshead.
2. The purpose of the panel is to ensure that the needs and views of Gateshead residents are at the heart of how housing services are developed and delivered by The Gateshead Housing Company and Gateshead Council.
3. TALISMAN have a range of tools available to help them to effectively scrutinise a service area, which could include but are not limited to: -
 - Self assessment from Service Manager (written or in person)
 - Question and answer sessions with managers
 - Focus groups of employees or customers
 - Performance information including service standards and benchmarking information where appropriate
 - Feedback from surveys
 - Outcomes from mystery shopping
 - Co-opting of experts
 - Benchmarking or external learning to compare TGHC performance to other similar providers
4. The committee has, as part of previous update reports, received details of the findings from the following reviews that TALISMAN have carried out: -
 - Anti-social behaviour case management
 - Rent and income
 - Void management
 - Customer Services (local offices)

Review of Lettings – Hard to Let Properties

5. TALISMAN completed their fifth review and presented their findings to the TGHC Customers and Communities Committee in May 2016.
6. The fifth area selected for the Panel to scrutinise was Lettings, focusing specifically on hard to let properties.
7. A range of evidence was used during the course of the review including: -
 - Presentation from TGHC and Council Lettings Manager on overall lettings service and TGHC Head of Customer Services on hard to let properties.
 - Review of Tyne and Wear Homes Website.
 - Satisfaction survey results of Tyne and Wear Homes.
 - Site visits to five hard to let properties (one in each neighbourhood).
 - Focus group with Housing Management Assistants and Lettings Officers.
8. TALISMAN identified a range of positive practice in their review of hard to let properties covering: -
 - Employees often looked at problems from the customers' point of view.
 - Employees in many offices sat with customers to help them complete complicated forms.
 - The modernisation of some communal areas had encouraged pride in the blocks and improved the community spirit in some high-rise blocks.
 - Prospective tenants in the armed forces built up waiting time for time spent working in those services.
9. The review identified 12 recommendations. These included: -
 - Future adverts to include positive quotes from tenants about how their area had changed and was now a great place to live.
 - Future adverts to list local amenities and advantages to living in area.
 - Stop advertising hard to let properties as 'Always Available'.
 - As part of the review lettings review, consider removing of age restrictions or reduce to 40 years in some low demand sheltered housing accommodation.
 - Consider using bedsits as 'respite' tenancies when work was being done on tenant's homes.
10. The findings have been included within improvement plans for the service and progress against the actions has been reported back to both TALISMAN and Customers and Communities Committee. All the actions have been completed.
11. The outcomes of the review have been publicised on the TGHC website.

Review of Repairs Reporting

12. The Panel has recently completed its sixth area of scrutiny of repairs reporting and presented their findings to the TGHC Customers and Communities Committee in February 2017.

13. The Panel has used a range of evidence during the review including the following: -
 - Presentation from Customer Services Manager and HomeRepairs Team Leader.
 - Shadowing of Customer Service Advisor/Advice Assistants.
 - Carrying out of Mystery Shopping exercise.
 - Analysis of performance data relating to call waiting time and other methods of contact.
 - Analysis of complaints received since April 2015.
 - Conducting of own customer satisfaction survey and analysis of results.
14. TALISMAN identified a range of positive practice in their review of repairs reporting covering: -
 - Two hour appointment slots.
 - Options when contacting by telephone to report new repair or progress existing repair.
 - Call handlers are very knowledgeable and answer calls well. They deal with calls efficiently and in a kind and compassionate manner.
 - The onscreen instructions on the TGHC website are clear and easy to follow.
15. The review identified 23 recommendations. The Repairs Reporting Service has been requested to produce a formal response to these and present them to the next meeting of TGHC Customers and Communities Committee in May 2017.
16. The outcomes of the review will be publicised on the TGHC website.

Recruitment and development of TALISMAN members

17. As of March 2017, there are six members on the Panel. One member has recently resigned due to ill health.
18. The Panel continues to actively look to recruit new members and has had articles published in TGHC News during the last year.
19. The Panel had a stand in the Civic Centre in June 2016 which used as an opportunity to speak to members of the public and employees about work that TALISMAN was doing and the promote the Panel.
20. Members of TALISMAN attended the sixth Northern Housing Consortium Annual Tenant Panel Conference in December 2016 in Leeds.
21. Members of the Panel continue to use a dedicated secure website for TALISMAN to share and discuss information during reviews.

Next steps

22. TALISMAN has agreed that its next area of scrutiny will be a review of customer satisfaction surveys.

23. The Customer Support Manager has been invited to give a presentation at their next meeting on 18 April 2017. The Panel will then agree a timetable for the tools it would like to use to carry out this review.

Review of Terms of Reference

24. A review of the terms of reference has been carried out which, once agreed, will enable future scrutiny reviews to be carried out more effectively.
25. One of the changes being proposed is to change the name of the Panel from TALISMAN to 'Gateshead Housing Customer Scrutiny Panel'. Feedback from customers has shown that the use of an acronym to describe the Panel has caused confusion in terms of its role and purpose. This uncertainty has in turn hindered recruitment. Research has shown that other housing organisations refer their Panel as simply a 'Customer Scrutiny Panel'.
26. It is acknowledged that original decision to establish the Panel and call it TALISMAN was taken by the Council and the views of the OSC are sought on the proposal to rename it 'Gateshead Customer Scrutiny Panel'.

Recommendation

27. It is recommended that the OSC note the progress of the TALISMAN panel with further annual progress reports being brought back to the OSC in order to scrutinise the effectiveness of co-regulation.
28. The views of the OSC are sought on the proposal to rename TALISMAN 'Gateshead Customer Scrutiny Panel'.

Contact: Stuart Gibson – TGHC Governance and Risk Officer extension 5308
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TITLE OF REPORT: **Impact of the Early Work on Place Shaping for Health and Wellbeing**

REPORT OF: **Paul Dowling, Strategic Director, Communities & Environment**

SUMMARY

To update members on the Impact of the Early Work on Place Shaping for Health and Wellbeing

Background

1. In November 2011 Strategy Group approved the establishment of a group to take forward work on Place Shaping for Wellbeing, to support the work of the Health and Wellbeing Board.
2. In the 2007 report of from his independent Inquiry into the future role, function and funding of local government, Sir Michael Lyons defined place shaping as **“The creative use of powers and influence to promote the wellbeing of a community and its citizens”**. It is crucial to understand that this means that place shaping extends far beyond any definition of ‘place’ that is restricted to consideration of only the physical or built environment.
3. Gateshead’s ambitions and aspirations for local communities requires a forward looking approach over a long time period to achieve many of the improvements outlined in Vision 2030. In particular, the goals for improving health and life expectancy require a transformational approach over a period of 20 years, and attempting to meet these goals by a succession of short term plans will not be successful.
4. At the time of establishing the Shadow Health and Wellbeing Board it was agreed that it would be supported by 3 strands of work:
 - **Action for health (1-5 years time frame)**
 - **Integrated Commissioning (3-5 years timeframe)**
 - **Place Shaping for Health and Wellbeing (3-20 years timeframe)**

Agreed Scope of the Work

- The Shadow Health and Wellbeing Board considered the scope of the work at its meeting on 24 February 2012, and agreed that it should cover the first 5 policy objectives of the Marmott Review of Health Inequalities:
 - Give every child the best start in life
 - Enable all children young people and adults to maximise their capabilities and have control over their lives

- Create fair employment and good work for all
 - Ensure healthy standard of living for all
 - Create and develop healthy and sustainable places and communities
- The Board also considered the following short, medium and long term goals for their Place Shaping for Health and Wellbeing work strand

Short Term

- The Local Development Framework will be a transformational document, and Gateshead's Health Impact Assessment tools will be the best in the country
- We will know our position on the 'league table' of several conditions, know what current trajectories look like and know how big a gap there is to close
- We will have some new targets for the Strategic Needs Assessment
- We will have established the basis for the broadest possible strategies for creating health and wellbeing

Medium Term

- The Strategic Needs Assessment will define wellbeing needs as the gap to be closed, and the timeframe to close it
- The Health and Wellbeing Strategy will be broadly transformational
- Staff will be motivated by challenging targets and the challenge to improve things in Gateshead faster than anywhere else
- Communities will start to want to be better, and will start to carry out many of the improvements themselves
- Many health indicators will start to improve faster than our neighbours

Long Term

- Gateshead residents will have the longest and healthiest lives in England
- All residents have a positive attitude to physical activity and incorporate it into their daily lives
- People have the opportunities to make positive lifestyle choices to improve their physical and mental health

- As it is a piece of transformational activity, the work is guided by the original World Health Organisation definition of 'health':

“Health is a state of complete physical, mental and social well-being, and not merely the absence of disease or infirmity”

In this context, the Place Shaping Strand is about creating the conditions necessary for good physical, mental and social well-being, rather than attempting to cure conditions or provide services to sufferers, which falls to the other work strands.

Progress in 2016/17 – Early Impact of the Place Shaping Agenda

Take Away Nutrition Project and Supplementary Planning Document

In 2013, a joint initiative between the Public Health Team and the Environmental Health service took samples of common take away meals from local independent hot food take aways and submitted the samples for detailed nutritional testing. The survey found a large variation in portion sizes and composition of the same meals, and wide variations in price. It also identified high densities of take away shops in certain parts of Gateshead.

- We worked with Public Health England on identifying the legal barriers to controlling the proliferation of unhealthy food outlets.
- Our Environmental Health Food Team are currently working with Take-Away businesses, in order to improve the nutritional profile of the food that is offered. This includes supporting businesses to re-formulate food and lower the fat, salt and sugar content. Food business owners have been encouraged to incorporate a healthy options section the menu, with reduced portion sizes along with a calorie count to encourage customers to make a healthier choice.
- As part of the Better Health at Work Award, participating business and organisations in Gateshead are required to make healthy food choices available (if there is a canteen, restaurant or vending machine available). Otherwise a mechanism will be in place to ensure employees are aware of dietary issues and healthy food choices.
- The Core Strategy and Urban Core Plan for Gateshead and Newcastle contains a Policy controlling the location of, and access to, unhealthy eating outlets.
- Gateshead became the first area in the North East to introduce tighter controls on the basis of health on where and how many fast food outlets can be opened. Our Supplementary Planning Document (SPD) was adopted in March 2015. It allows 12 issues to be considered when planning applications are submitted for take-aways. They include health impact, litter, and disposal of waste, odours and noise abatement, anti-social behaviour as well as proliferation or clustering of take-aways above the national average. The SPD will also allows planners to refuse permission for a new take-away if it is within 400m of schools, parks, leisure centres or other places likely to be visited by large numbers of children and young people.
- Since the adoption of the SPD, planners have refused 4 applications for hot food take aways, take away applications have dropped and Gateshead was featured in the BBC's Inside Out programme over our work in this field.
- The document was submitted for the Local Government Chronicle Awards 2017 in the Public Health category. In our presentation to the judging panel in January 2017, we were asked to give 3 reasons that we should win.
- As a reflection of the origins of this being in place shaping, we gave our three reasons as: Passion – Pragmatism – Innovation
- A copy of the presenters' notes is attached at Appendix 1 to expand on this reasoning.
- We won the award, which was presented by Sir Trevor MacDonald at a ceremony on 8th March 2017.
- The judges reasons for awarding this to Gateshead were: "This council deserved to win because it used a strategic, holistic approach with strong political buy-in to tackle a major public health issue, making best use of local authority mechanisms."

Cycling Strategy and Promotion – Summer of Cycling

The importance of creating the right conditions for people to travel in a manner that adds to their level of physical activity has been recognized in a variety of ways.

- We continue to develop a safe and comprehensive cycle route network, covering the whole Borough and linking with neighbouring networks; providing easy access to employment, leisure, health and education.
- The cycle route through Gateshead town centre along High West Street forms part of the National Cycle Network and is numbered NCN725. In 2016 a high quality and innovative improvement scheme costing around £1.25m was substantively completed. It was financed using government funds set aside solely for cycle improvements although there were a number of associated benefits associated with highway maintenance and pedestrian amenity. The route which will be further developed this year is proving very popular with cyclists of all ages.
- Following on from Gateshead year of walking initiative in 2015 a similar approach was adopted in relation to Cycling Promotion in 2016. An inaugural ‘Summer of Cycling’ initiative was developed to promote cycling during the busiest (cycling) period of the year.
- The initiative was viewed as a success with almost 100 events being held under its banner. These have included events for children and new starters as well as experienced cyclists. It is proposed to build on this promising start by continuing the good work by hosting a summer of cycling in 2017 and in future years thereafter.
- Cycling promotion in schools within the borough is being provided under the banner of Schools Go Smarter Active Travel. Finance has been secured to extend this initiative until at least 2020.

Financial Inclusion

The Gateshead Financial Inclusion Partnership has continued to take a multi-agency approach to addressing financial exclusion. Welfare Reform changes and in particular the roll out of Universal Credit Full Service and further reduction to the Benefit Cap are of significant concern, and are closely monitored by the partnership to identify any potential support at all stages.

Key actions of the partnership have been to:

- Monitor the government’s welfare to work agenda, readying both Council and external organisations services for the October/November roll out of Universal Credit Full Service.
- Highlighted to the partnership the impact of the reduced Benefit Cap and identified methods of support and engagement for affected households.
- Identify appropriate support mechanisms for residents affected by welfare reform, in particular the Personal Budgeting Support (PBS) available from Revenue & Benefits, and the utilisation of Alternative Payment Arrangements (APA) to safeguard the tenancies of vulnerable residents.
- Worked with Credit Unions to address debt and credit by promoting a savings culture, and by highlighting quick and easy access to fair and affordable credit.
- Support the work of the illegal money lending team to promote loan shark awareness.

- Share information across all partners ensuring front line advisory staff are aware of the resources and support available to improve the financial wellbeing of Gateshead people.

In addition to the work of the FI Partnership, Economic & Housing Growth has also:

- Secured £14,600 of DWP funding from their Flexible Support Fund to allow the service to deliver Benefit Cap engagement to every 'capped' household in Gateshead. This has included income maximisation and employment support.
- Facilitated a financial education pilot to 4 local primary schools in partnership with Barclays resulting in year six children across the 4 schools starting an in school savings club.
- Worked with Public Health and Communications to deliver a 'Quit Smoking, Start Saving' campaign. Aimed at residents, it promotes saving the money saved from quitting in a savings accounts with their local credit union. This has been circulated to all GP surgeries and pharmacies across Gateshead as well as the Council's social media channels.
- Worked in partnership with colleagues in Revenue & Benefits to carry out a Digital mapping exercise to highlight to residents where they can access a computer, the internet or Wi-Fi for free. This is especially important given Universal Credit claims must now be made online.
- Worked with NEFirst Credit Union to produce a marketing and promotion strategy to enable them to attract more Gateshead residents to open accounts and utilise affordable and ethical financial services instead of high cost and/or illegal lenders.
- Continues to play an active role in the Regional Financial Inclusion Group with the 6 neighbouring local authorities.
- Ongoing work within the Council to promote and grow the employee 'saving via salary deduction' facility available to all employees via NEFirst Credit Union. This scheme now has in excess of 250 employees saving almost £250,000 per year.
- Started work on a new Financial Inclusion & Anti-Poverty Strategy.

Employment & Health

The close correlation between 'good work' and a healthy standard of living is clinically proven and accepted but is an area where Gateshead and the North East generally historically under performs against National indicators.

To address this the Economic & Housing Growth Service are carrying out scoping work with Public Health colleagues aligned to significant national and regional drivers as well as currently implementing strong local interventions with wider partners so that support systems can be better integrated to improve employment and health outcomes for residents.

- Currently working with governments influential Work & Health Unit to educate them on local issues and illustrating how Gateshead and the wider North East LEP area has given the DWP ESF Opt-In, national funding opportunity a strong health and employment focus. We are one of the only regions nationally to do this and the Unit is extremely interested in learning from this approach.
- The DWP Mental Health Trailblazer Pilot is now running in Gateshead and across the North East NECA geography with employment support coaches embedded in all IAPT teams integrating clinical and employment support to help clients move closer to or into work. The main outcomes anticipated from the trailblazer are: Supporting people to compete in the open-labour market, Better job entry and sustainability rates, Improved clinical recovery rates, Benefit off-flows and Improved service integration.
- Big Lottery BBO Multiple Barriers to Employment and Big Lottery BBO Health Barriers to Employment projects have both now commenced operations in Gateshead and across the

Tyne & Wear area. These 3 year projects will assist over 3,600 residents from the most disadvantaged groups with significant health and employment related barriers.

- Working alongside and influencing the potential providers of the new national Work & Health Programme due to commence in late 2017 to ensure both the best strategic and delivery fit's for the Gateshead area. This programme will provide specialised support to those with health conditions and disabilities who are seeking employment along with other long term unemployed participants and is one of the main tools to close the disability employment gap.

Recommendations

It is recommended that the Committee:

- notes the progress made on the Place Shaping strand of work;
- agrees to continue with the activity, and to receive a further progress report in April 2018.

Local Government Awards Presentation - Briefing note for presenters

Key messages

This is the first SPD of its kind in the Country – trailblazing

- It is being implemented successfully
- Successfully defended against appeals
- Finalist in Planning Awards 2016
- Used as a case study by PHE, lots of interest from other councils, supported by Cambridge University and Town and Country Planning Association

Effective joint working between planning, environmental health and public health - 3 council departments with common goals

- National interest and praise of the document and how it was created from planners and academics
- Positive impact of the vitality of shopping centres - immediate positive impact
- Demonstration of place-shaping solution to a public health issue

Positive impact on health

- Monitoring: numbers of HFTs now static and numbers of applications down
- Further monitoring through Gateshead Health and Lifestyle Survey gathering data on patterns of consumption of food from HFTs and nature of use (ie. collection or delivery)
- Part of overall council-wide effort to reduce excess weight
- Influence other Councils to do the same – positive impact will spread

Introduction

- Health is a planning consideration, but often lacking evidence base and innovation to do anything proactive
- First SPD of its kind
- Currently no new HFT will be permitted in Gateshead (although provision exists to permit HFTs determined to sell healthy foodstuffs)

Passion

- Planning and health challenge – we (residents and councillors) want Gateshead to have one of the healthiest communities in the Country
- Excess weight and obesity are big problems:

- For 2012/13 – 2014/15:
 - 23% of Reception year children had excess weight
 - 34% of Year 6 children had excess weight
 - 69.4% of adults have excess weight (2013-15) cf. 64.8% England ave.
- Inequalities angle
 - Ward level obesity in Year 6 children at ward level ranges from 16.4% to 30.0%.
 - Increasing incidence of obesity follows increasing incidence of deprivation.

Pragmatism

- Public health and environmental health worked together to examine the evidence for impact of HFTs on health
- Demonstrated that food sold from HFTs is overwhelmingly unhealthy (ie. calorie dense, high in fat, high in salt)
- Joint working between Env Health, Public Health and Planning resulted in an effective tool (SPD) being written and implemented

Innovation

- Gateshead is the first Council to take a health based approach using nutritional information on HFT and detailed local obesity rates. Other SPD's normally look at more traditional planning criteria such as amenity.
- Planning and health coming together – cross departmental working
- Producing a robust evidence base
- Working together on drafting local plan documents and supporting the wellbeing and health policy
- Working together to support the evidence needed for planning appeal
- Two successful planning appeals that the Planning Inspectorate supported
- Beacon for other authorities
- Other authorities have sought our advice and adopted our health based planning approach to HFT SPDs
- Academic interest in the SPD and the joint working that occurred to write it

Public Health evidence briefing

- People in the UK are spending more than ever on takeaway food – up 29% in last 10 years
- Levels of takeaway food consumption are higher in disadvantaged groups
- Disadvantaged neighbourhoods tend to have greater numbers of takeaway outlets
- People with the greatest exposure to takeaway outlets consume a third more unhealthy takeaway food per day if they were the least educated than if they were highest educated (NB. Education being used here as a marker of individual advantage/disadvantage)

- People with least exposure to takeaway outlets consumed a fifth more takeaway food if they were least educated
- Those least educated and most exposed to takeaways are three times more likely to be obese than the most educated and least exposed
- This shows a double burden arising from neighbourhood and individual level disadvantage
- Healthier food choices can be better supported by modifying and shaping the geography of food access across our neighbourhoods
- Practical implementation of “place shaping” – making full use of council powers to promote wellbeing
- This approach is endorsed by NICE, Public Health England, the Greater London Authority and the Academy of Medical Royal Colleges

NCMP data briefing for Gateshead

- Rates of excess weight and obesity in reception year children in Gateshead are roughly the same as the national average and are broadly unchanged since monitoring started in 2007
- Rates of excess weight and obesity in Year 6 children in Gateshead are significantly higher than the national average and have fallen a little since monitoring started in 2007
- Obesity and excess weight in reception year children in Lamesley and Birtley has changed little over time.
- Excess weight (ie. overweight and obesity) has fallen in Year 6 children in Lamesley and Birtley over time.

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TITLE OF REPORT:	Annual Work Programme
REPORT OF:	Sheena Ramsey, Chief Executive Mike Barker, Strategic Director, Corporate Services & Governance

Summary

The report details proposals for the development of the work programme for Overview and Scrutiny Committees (OSCs) and sets out the provisional work programme for the Communities and Place OSC for the municipal year 2017-18.

Background

1. Every year each Overview and Scrutiny Committee draws up a work programme based on the Council's policy framework which is then agreed by the Council as part of the policy planning process.
2. The Committee's work programme is a rolling programme which sets the agenda for its six weekly meetings. It is the means by which it can address the interests of the local community, focus on improving services and seek to reduce inequalities in service provision and access to services.
3. Under the Council's constitution the issues which will be considered by the Overview and Scrutiny Committees come from a number of sources:
 - During the year the Committee may choose to scrutinise decisions made by the Cabinet to ensure decisions are taken properly;
 - The Committee may be requested by the Cabinet to carry out reviews of particular issues in accordance with the Council's policy priorities;
 - The Committee will receive six-monthly reports on performance for comment to Cabinet;
 - The Committee will receive reports on relevant service improvement reviews at key stages of development to confirm to Cabinet that reviews are progressing appropriately;
 - Section 119 of the Local Government and Public Involvement in Health Act 2007 and Section 126 of the Police and Criminal Justice Act 2006 enable any member of the Council to refer to a relevant Overview and Scrutiny Committee any local government matter and any crime and disorder matter which affects their ward or constituents (Councillor Call for Action - CCfA).
 - Members of the Committee may identify particular issues for consideration;
 - Members may also examine issues in the Council's Forward Plan; and
 - In addition, where the Committee has reasonable concerns about a particular executive decision the call-in mechanism is available.

Proposals

4. The Council has consulted partner organisations on the emerging themes for each OSC for 2017-18.
5. Partners have been supportive of the emerging themes and the views outlined will be key in assisting the Committee in identifying the right priority areas to take forward and shape the initial focus of specific areas of work. Details of the emerging issues for potential review / case study topics and the feedback from partners are set out at Appendix 2.
6. The work programmes will continue to be subject to a formal review. At this stage, feedback will be provided to the OSCs on the outcomes generated by the OSCs' reviews and information provided on how it is proposed to measure the resulting impact on local people.
7. The attached provisional work programme (Appendix 1) has therefore taken account of the following:-
 - Six-monthly performance reporting
 - Vision 2030, the Council Plan and partnership work generally
 - Current issues referred to Committees
 - Details of potential review topics
 - Proposed case studies
 - Legislative provisions and guidance on the Councillor Call for Action
8. The work programme remains provisional as:
 - Cabinet has not had the opportunity to fully review its work programme and it may wish to refer further issues to Overview and Scrutiny Committees for further consideration;
 - It does not take account of new policy issues which may be identified during the year, which Cabinet may refer to Overview and Scrutiny; and
 - It does not include issues identified by members of committees on an ongoing basis during the year as a result of scrutiny of decisions, call – in and councillor call for action.

Recommendations

9. The Committee is asked to:-
 - a) Agree the review topic for 2017-18, having considered the proposals outlined at Appendix 2.
 - b) Endorse the Overview and Scrutiny Committee's provisional work programme for 2017 -18 attached at Appendix 1, and refer it to Council on 8 June 2017 for agreement.
 - c) Note that further reports will be brought to the Committee to identify any additional issues which the Committee may be asked to consider.

Contact: Angela Frisby

Ext: 2138

Draft Communities & Place OSC 2017/2018	
19 June 17	<ul style="list-style-type: none"> • Constitution / role and remit • The Council Plan - Year End Assessment and Performance Delivery 2016-17 • OSC Review- Scoping report • Progress Update on Development / Extension of Quality Bus Partnership
11 September 17	<ul style="list-style-type: none"> • OSC Review - Evidence Gathering • Monitoring - OSC Review of Impact of Gambling on the Borough • Progress Update - Reducing Carbon Emissions • Progress Update on Housing Growth
30 October 17	<ul style="list-style-type: none"> • OSC Review - Evidence Gathering
4 December 17	<ul style="list-style-type: none"> • OSC Review - Evidence Gathering • The Council Plan - Six Monthly Assessment of Performance and Delivery 2017-18 • Progress Update on Environmental Enforcement
29 January 18	<ul style="list-style-type: none"> • OSC Review - Evidence Gathering
5 March 18 (5.30pm meeting)	<ul style="list-style-type: none"> • OSC Review - Interim Report • The Flood and Water Management Act 2010: Annual Progress Report
23 April 18	<ul style="list-style-type: none"> • OSC Review - Final Report • Monitoring - OSC Review of Impact of Gambling on the Borough • Annual Report of Talisman • Work Programme Review

Issue to slot in

- Progress Update on future direction of Leisure Services

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Care, Health and Wellbeing OSC

Review Topic- Work to address harms caused by Tobacco**Links to****Vision 2030****Council Plan 2015-20****Director of Public Health Annual Report 2015-16**

Case Study 1 – Health and Social Care System Wide Work Force Issues (to cover an overview of the current workforce position in Gateshead across the health and social care sector, along with details of system wide actions being undertaken to address the issues and an outline of the areas of risk / mitigation)

Links to**Vision 2030****Council Plan 2015-20****Case Study 2 - Hospital Admissions arising from Alcohol related Harm****Links to****Vision 2030****Council Plan 2015-20**

Performance Issue – Target LW13 – Rate in Gateshead significantly higher than NE average and the England rate and provisional data indicates a rise in 2015-16 from 2014-15.

Partner Feedback**NHS Newcastle Gateshead CCG**

The focus on alcohol, smoking and workforce is welcome, all of which are a huge area of concern for us all and we look forward supporting these areas with our local authority partners.

Tyne and Wear Fire Service

The Service is fully supportive of the emerging themes and priority issues identified and is able to provide information / evidence on the following areas:-

- What the Service can do to help “address harms caused by tobacco” and reduce “ hospital admissions arising from alcohol related harm”.
- How the Fire Service can become a ” health asset” as the Service is planning on developing its risk assessments to incorporate a total “ health and wellbeing assessment”

Corporate Resources OSC

It is proposed that this OSC focus on two Case Studies within its 2017-18 work programme as follows:-

Case Study 1 – Procurement of Goods and Services from Local Suppliers (to focus on how the Council procures locally)

Links to:-**Vision 2030****Council Plan 2015-20**

Case Study 2 – Impact of Welfare Reform (in light of ongoing implementation of reforms and roll out of key areas such as Universal Credits)

Links to:-

Vision 2030

Council Plan 2015-20

Partner Feedback

NHS Newcastle Gateshead CCG

We support the OSC scrutinising the impact of Welfare Reform as this is an area which will / is having an impact on healthcare and its delivery.

DWP/ Job Centre Plus

Support the focus on the themes identified. May be able to contribute to the case study on welfare reform and would be pleased to be contacted to see if they can support this work.

CVS Newcastle

Overall the work programmes for the OSCs look comprehensive. On a specific note the issue of welfare reform is having a huge impact on the voluntary and community sector and the people that they support. They held an Open Forum last week on the issue with an excellent presentation from Alison Dunn, Citizens Advice. They could provide notes and information from this event to support consideration of this issue.

Economy, Environment and Culture Board

Supportive of the OSC scrutinising the impact of Welfare Reform.

Families OSC

Review Topic – Children on the Edge of Care (to focus on the needs of this group (toxic trio);evidence of the impact of neglect on life chances ;what the council and partners are currently doing; what the gaps are; what we need / are planning to do.)

Links to:-

Vision 2030

Council Plan 2015-20

Case Study 1 - Best Start in Life Outcome of Pilot Self -Assessment

Links to:-

Vision 2030

Council Plan 2015-20

Case Study 2– Early Help Strategy / Outcomes Framework / Performance Indicators

Links to:-

Vision 2030

Council Plan 2015-20

Communities and Place OSC

Review Topic – The Council and Partner’s Approach to Roads and Highways – to include:-

- road safety / road traffic accidents
- road and pavement repairs / funding
- bus lanes
- traffic congestion

(to focus on current position / challenges/ areas for future action)

Links to

Vision 2030

Council Plan 2015 – 20

Referral from Council – 22 Sept 2017 – Council asked Communities and Place as part of its work programme to review the work of all relevant agencies holding road safety responsibilities due to recent loss of life in road traffic accidents in Gateshead.

No Case study this year – Replaced with four progress update reports on:-

- Development and Extension of the Quality Bus Partnership
- Environmental Enforcement
- Future Direction of Leisure Services
- Housing Growth

Community Safety Sub OSC

Case Study – Impact of Alcohol on Community Safety

Links to:-

Vision 2030

Council Plan 2015-20

Partner Feedback

NHS Newcastle Gateshead CCG

The CCG is pleased to see the impact of alcohol in the community safety OSC work programme as this allows consideration of the influence of alcohol on the wider determinants of health.

Tyne and Wear Fire Service

The Service is fully supportive of the emerging themes and priority issues identified and is able to provide information / evidence on the following areas:-

- How the Fire Service can become a " health asset" as the Service is planning on developing its risk assessments to incorporate a total " health and wellbeing assessment"
- The Service is also heavily involved in tackling Anti-Social Behaviour (ASB). A good example is a project called the Phoenix Project which is a bespoke course which has been reintroduced within Gateshead to tackle specific ASB problems.

The Service would like the OSC to consider including scrutiny of "deliberate fires" as a priority issue for its work programme going forwards.

Corporate Parenting Sub OSC

Case Study – Performance / Planning / Safeguarding of Care Leavers

Links to:-

Vision 2030

Council Plan 2015-20

LSCB Annual Report and Plans